

1.	Meeting:	Health Select Commission
2.	Date:	24 September 2015
3.	Title:	CQC Inspection Yorkshire Ambulance Services
4.	Directorate:	Resources and Transformation

5. Summary

The report provides Members with a summary of the outcomes of the CQC Quality Summit for Yorkshire Ambulance Services held on 18 August 2015 following the CQC inspection earlier this year. Although areas of outstanding practice were identified there are a number of areas for improvement. The overall rating for the Trust is “requires improvement”.

6. Recommendations

That Members:

Consider and comment on the report.

- **Agree that the Yorkshire Ambulance Service Quality Account sub-group will consider the findings of the inspection and resulting action plans when they scrutinise the Quality Account.**
- **Agree that Wakefield lead on the follow up work on behalf of the Joint Health Overview and Scrutiny Committee ensuring all JHOSC Members are briefed and invited to future monitoring meetings.**

7. Proposals and Details

During January and February 2014 the Care Quality Commission (CQC) carried out an inspection of Yorkshire Ambulance Service NHS Trust (YAS). The five key questions asked of services and providers were:

- Is it safe?
- Is it effective?
- Is it caring?
- Is it responsive to people's needs?
- Is it well-led?

Following such an inspection a Quality Summit is then convened to develop an action plan and recommendations based on the findings of the inspection team – “must do” actions and “should do” actions. A range of stakeholders are invited to the Quality Summit to hear the findings and response and to contribute to the action plan. A hyperlink to the inspection report is included in section 11.

It had previously been agreed by the regional Joint Health Overview and Scrutiny Committee (JHOSC) that Cllr Rhodes from Wakefield MDC would attend the Quality Summit on behalf of health scrutiny, as Wakefield Clinical Commissioning Group are the lead commissioner for the service. Attached at Appendix 1 is a summary of the Quality Summit prepared by Scrutiny Services in Wakefield and shared with all JHOSC members.

It is proposed that Wakefield Health Overview and Scrutiny Committee will undertake any on-going monitoring of improvement actions from the CQC inspection report, with an invitation to attend such meetings extended to other Health Scrutiny Chairs from the JHOSC.

The inspection outcomes and resulting action plan will be a key focus for scrutiny by the Health Select Commission's YAS Quality Account sub-group, together with the progress on the priorities agreed for this year.

8. Finance

There are no direct financial implications from this report for the Council.

9. Risks and Uncertainties

These are outlined within the inspection report and Appendix 1.

10. Policy and Performance Agenda Implications

RMBC Corporate Plan Priority: Helping to create safe and healthy communities

11. Background Papers and Consultation

Yorkshire Ambulance Service NHS Trust Quality Report, CQC August 2015
http://www.cqc.org.uk/sites/default/files/new_reports/AAAD4912.pdf

12. Author

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